

Water Operators' Partnerships (WOPs) and Water Safety Plans (WSPs)

A model for peer-to-peer support
and cooperation

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GWOPA: Supporting WOPs globally



- GWOPA is an **UNSGAB** initiative: a global mechanism to scale-up peer support between water operators to address capacity gaps towards the MDGs and the UNGA Res. on Human Right to Water and Sanitation
- Led and hosted by **UN-HABITAT** since 2007 upon request of former UN Secretary General
- A **multi-stakeholder alliance** of partners mainly supporting urban utilities through systematized Water Operators' Partnerships



Helping
Water
Operators
Help One
Another

What are WOPs?



WOPs are solidarity-based peer support partnerships that help operators develop their capacities. They are a simple but effective mode of bolstering the ability of watsan service providers to play their full role in delivering and extending quality basic services for all

What are WOPs?

Water and sanitation operators helping one another

Peer-exchanges for capacity building: tapping into operator's expertise

WOPs 'label' NOT FR RFI T (Charter and Code-of-Conduct)

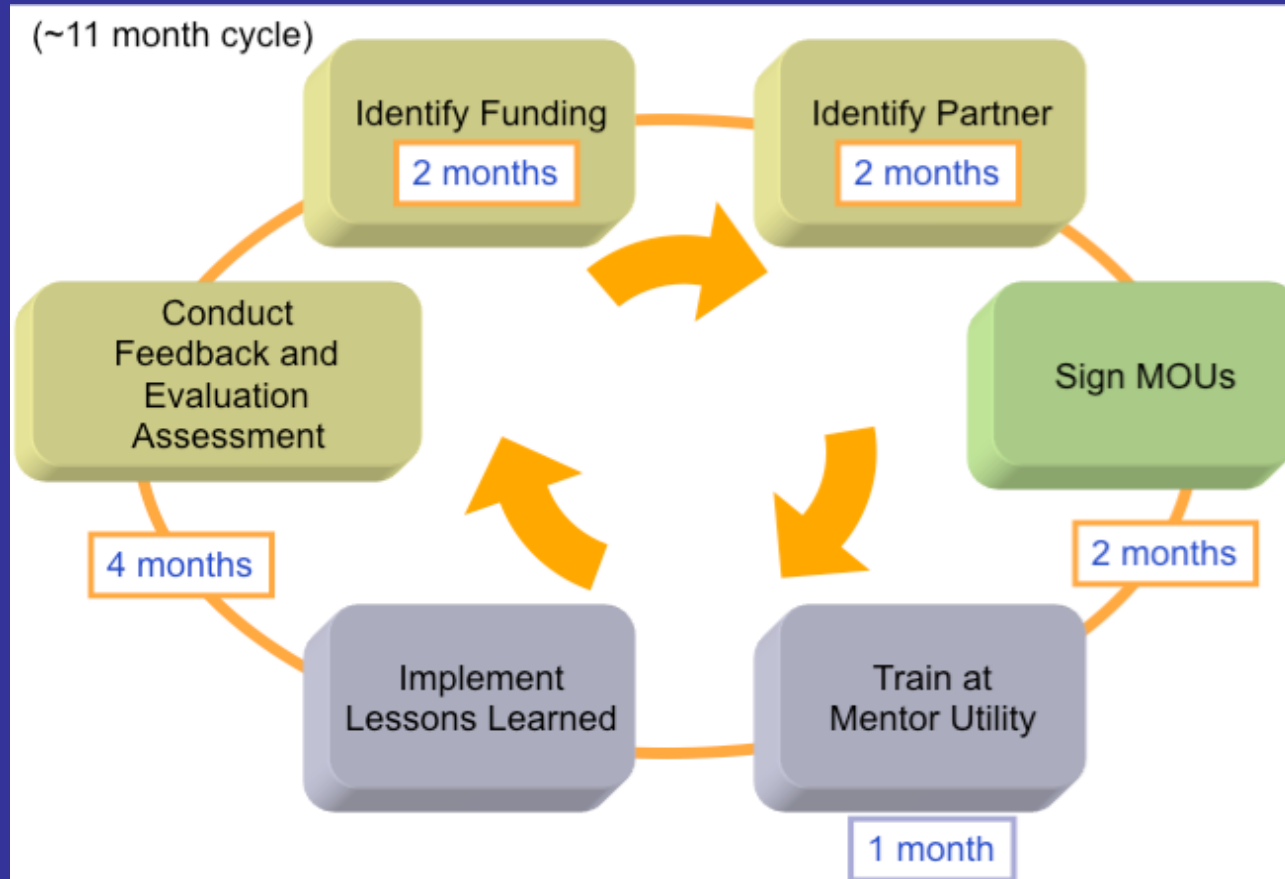
Sustainable

Inclusive

Demand-driven

Based on confidence between peers, solidarity (S-S and N-S)

Generalized funding and implementation cycle for a WOPs programme



Water Operators' Partnership on WSP



Companhia de Saneamento de Minas Gerais (COPASA) - Brazil
Empresa Municipal de Saneamiento Básico de Puno (EMSAPUNO) - Peru

Objective: Capacity development and exchange of experiences to develop a WSP for the water supply system of the city of Puno, following the WHO guidelines for WSP

Methodology: Participatory and interactive sessions, workshops and progress presentations on WSP development

Activities: Technical visits of the water supply infrastructures and collection of preliminary data, working meetings, data analysis using forms proposed in the guidelines for WSP



Water Operators' Partnership



Companhia de Saneamento de Minas Gerais (COPASA) - Brazil
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PHASE 1: From Step 1 (Assessment of the water supply system) and Step 2 (Operational Monitoring) for the WSP

1st technical visit EMSAPUNO (Peru) to COPASA (Brazil) 28-04-2014 to 30-06-2014

PHASE 2: 2nd technical visit of COPASA to EMSAPUNO (15-19/09/2014), the team of EMSAPUNO will make the necessary modifications to the WSP, based on the comments received from COPASA

Final version of the WSP and beginning of implementation 120 days after 2nd technical visit



Water Operators' Partnership



Companhia de Saneamento de Minas Gerais (COPASA) - Brazil
Empresa Municipal de Saneamiento Básico de Puno (EMSAPUNO) - Peru

BUDGET OF THE WOP

GWOPA: U\$S 14.000 (in cash, air-tickets, DSA)

UNDP Cap-Net: U\$S 5.000 (in cash, air-tickets, DSA)

COPASA: U\$S 5.100 (in-kind, work time personnel)

EMSAPUNO: U\$S 7.500 (in-kind, work time personnel)

BUDGET OF WSP

EMSAPUNO: part-time team for design of WSP. Two phases 4 months each (8 months) U\$S 32.000



Water Operators' Partnership on WSP

Office National de l'Electricite et de l'Eau Potable (ONEE) – Morocco
Bethlehem Water Supply and Sewerage Authority (WSSA) - Palestine



Signature of the MoU in Barcelona, November 2013

المكتب الوطني للكهرباء و الماء الصالح للشرب

Office National de l'Electricité et de l'Eau Potable

Water Operators' Partnership



Office National de l'Electricite et de l'Eau Potable (ONEE) – Morocco
Bethlehem Water Supply and Sewerage Authority (WSSA) - Palestine

Objective: Implementation of the WSP in Bethlehem

Activities: 1st visit to establish diagnosis conducted by ONEE's team during the mission to Bethlehem in January 2014

2nd visit with training programme in ONEE (Morocco) to upgrade the skills of the WSSA team assigned to implement the WSP in Bethlehem in Rabat, April 2th to 11th, 2014



Water Operators' Partnership



Office National de l'Electricite et de l'Eau Potable (ONEE) – Morocco
Bethlehem Water Supply and Sewerage Authority (WSSA) - Palestine

Initiate all participants to analysis and to quality control of water. The team spent one day in the Directorate of Water Quality Control (Collaborative center of the WHO)

Strengthen the capacity of Mrs. Yvonne Rishmawy, in charge of water quality control in the WSSA, in the field of water analysis and quality control, during 3 days. During this period, Mrs. Yvonne was affected to different services of the Directorate of Water Quality Control

Put in contact, during 3 days, participants from WSSA with their vis-à-vis from ONEE

Visiting the drinking water systems operated by ONEE. This visit was an opportunity to stress on the aspects to take in account in the implementation of the WSP projects, and to underline some crucial lacks of the system visited in Bethlehem, including: Programming, Maintenance, Reporting



Water Operators' Partnership

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Practical exercise in the physico-chemical lab



Meetings and discussions

Water Operators' Partnerships and Water Safety Plans as a contribution to the Protocol on Water and Health

- Identification of « mentee » water operators in Central Asian countries
- Identification of « mentor » water operators in Western European countries
- Establish and implement WOPs on WSP
- Through the WOP-SEE platform and new WOP platform in CA



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Thank you