

Acolhimento de Delegação da Croácia

Study tour from Croatia
water sector to Portugal



*LNEC Congress Centre, Room 2
Lisbon – Portugal
Thursday, April 27th, 2023*



Programme

9:00-9:15

Welcome

- José Saldanha Matos, President, PWP – Portuguese Water Partnership

9:15-09:30

Features and challenges of the Croatian water sector

- Ksenija Matosovic, Head of Service for Utility Performance Improvement, Dept for Water Management and sea protection, Ministry of Economy and Sustainable Development
- Raimund Mair, Senior Water Resources Management Specialist and Task Team Leader Water, Europe and Central Asia, World Bank

9:30-11:15

Water losses – The experience of best performing Portuguese utilities

- João Faria Feliciano, CEO, AGS Water Solutions
- Catarina Sousa, Chief Operations Officer, Aquapor Serviços
- Ricardo Guimarães, Head of Leakage Detection Area, EPAL
- Joni Barroso, Business Development Manager, Indaqua – Indústria e Gestão de Águas

11:15-11:30

Debate with the presence WSS representatives

11:30-12:00

Training and capacity building on utilities' efficiency

- Jaime Melo Baptista, President, LIS-Water – Lisbon International Centre for Water

Entities



PWP – Portuguese Water Partnership

PWP intends to bring together the efforts of the four essential components of the water sector: companies, ranging from design to management, including equipment suppliers and construction contractors; universities and research centers, where the knowledge that is at the basis of the value chain is generated and transmitted; professional associations, that have been contributing to consolidate and give identity to the sector and public administration institutions that are part of the “Portuguese model” or play a key role in its internationalization.



AGS Water Solutions

A company focused on preserving the environment acting throughout the water cycle. Develops activities from consulting and development of specialized engineering services to the management, operation and maintenance of urban water systems and treatment facilities.



Aquapor Serviços

Aquapor, part of the Saur Group, is the market leading player in the Municipal Concession Management and in the provision of water supply and sanitation services directly to the population, municipalities and industries.



EPAL - Empresa Portuguesa de Águas Livres

EPAL is the largest and oldest Portuguese company in the water sector and is today a world-renowned company dedicated to the integral management of the urban water cycle.



Entities

Indaqua – Indústria e
Gestão de Águas



INDAQUA's core business is on the Environmental Sector especially doing the entire Water cycle management.

By the nature of the activity, INDAQUA has broad responsibilities in the various components that comprise the development and management of water services. The design of global solutions and integrated economic and financial modeling, assembling financing, project management, construction or rehabilitation of infrastructure investment plans management, production and quality control of water management infrastructure distribution, operation and maintenance of equipment and facilities, billing and collections to our customers, the provision of cleaning collectors are part of our daily lives.

INDAQUA serves, a population universe of 600,000 inhabitants. Today and by the number of population served, INDAQUA is the largest Portuguese private operator, regarding municipal water concessions universe.

LIS-Water – Lisbon
International Centre for
Water



LIS-Water is a non-profit international centre focused on public policies, regulation and management of water and sanitation services. LIS-Water intends to make a pivotal contribution to better water services and a better society. It responds to the challenges deriving from water being one of the top world priorities, recognised by the United Nations Sustainable Development Goals.

